Book Group in a Bag Guidelines

Changes are coming to the way that customers reserve Book Group in a Bag Kits, but everything else about how kits are checked out and picked up will remain the same.

- Reservations are for six weeks and can be made up to a year in advance.
- Pick up bags at the in the Media Center. Ask any staff for direction upon first pick up.
- Bags may be returned to the front customer service desk.
- Kits may not be renewed. Users will be charged \$1 per day if returned late or incomplete, up to a maximum fee of \$9.99.

How to Reserve Book Group in a Bag Kits

There are two ways to search for an available Book Club in a Bag title:

1. Search by Date

To see what kits are available during a specific day/month, it is easiest to search by date first.

2. Search by Title

To reserve a specific title, it is easiest to search by title first to view the dates that it is available.

Note: Once your reservation is ready for pickup, the library will send you a hold pickup notification. Ask staff in the Media Center for assistance in retrieving your kit.

Detailed Instructions

Click on the desired topic below, or just scroll through the document.

- 1. Searching by Title
- 2. <u>Searching by Date</u>
- 3. First Time Users
- 4. <u>View your current, active reservations</u>
- 5. Same Day Reservation
- 6. Cancel an active reservation
- 7. <u>View past reservations</u>



Searching by Title

- From the dropdown menu next to the "**Kits by Title**" icon on the homepage, choose the title you would like to reserve.
- Click **Go**.



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lice	Netwo	ork:0	1/19/2	2020 -	01/18	8/202
		RETURN TO	KITKEEPER	MAIN MENU	1	
Ja	nuary 20	20 ~	Jum	o to Sele	cted Mor	nth
		Janua	ry 2020	TOP		
Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERV
26	27	28	29	30	31	
RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	RESERVE	3

- In the next screen, enter your library card number and click on the green button that says **Submit.**
- In the next screen, click the green button that says **Continue**.
- You will see an information box like this:
- Be sure that the **Patron Phone** and **Patron Email** blanks are filled in (if you don't have one or the other, just click **Unavailable**, next to the blank). Then click **Reserve this Kit**, at the bottom of the information box
- Congratulations! You reserved a book club kit! Next step, the library will contact you when your kit is ready for pick up.

Торе	eka & Shawnee County Public Library - KitKeep Kit Reservation Form	ber
	RETURN TO KITKEEPER MAIN MENU	
Kit Name :	Alchemist	
Home Library :	Topeka & Shawnee County Public Library	
Patron Name :	ERICSSON, MIRANDA A	
Patron Phone :	x4476	UNAVAILABLE
Patron Email :	mericsson@tscpl.org	UNAVAILABLE
Patron Notes :	-	
Pickup Library :	Topeka & Shawnee County Public Library [6127 TSCPL]	~
Pickup Date :	Thu Feb 20, 2020	
Due Date :	Fri Apr 3, 2020	
	Reserve this Kit. Cancel	

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• NOTE: Those of you who receive e-mail notifications about your kits will be receiving them from an email address not associated with the library: kitkeeper@plymouthrocket.com. To make sure you don't miss them you might want to add that e-mail to your list of contacts.

Searching by Date

- From the dropdown menu next to the "Available Now" icon, select the date (month/year) you are searching for. Click Go.
- You will then see a divided screen: on the left-hand side there is a calendar. (See screenshot below). In the calendar, click on the date of your choice. A list of available titles for that date will appear on the right-hand side of the screen.
- Click on the title you would like to reserve.



First Time Reservations/New Users

Good news—there is no account set up because patron information is all imported from the catalog. The first time that you reserve a kit, you will be asked for the library card number and pin, just as you would be in the returning user scenario above. That first time, you will receive a confirmation screen that looks like the screenshot to the right. Otherwise, the process is exactly the same.



Troubleshooting Tip: If you are having trouble reserving a kit,

the most likely problem is that your pin is incorrect, or that the library card number is not your current account number, or not being typed in correctly. If you are unsure what 4-digit pin is attached to your account, ask a librarian to help you reset your pin and double check that you are using the current card on file.

Available **Now**

View Your Current, Active Reservations

• Click on **My Kits** at the bottom of the home screen. You will again be prompted to enter your card number. After clicking **Continue** on the next page, your current, active reservations will be displayed.

2	TOPEKA & SHAWNEE COUNTY PUBLIC LIBRARY
	KitKeeper
All Kits	The Topeka & Shawnee County Public Library's book group collection has 290 titles. Click 60 to see a list of the kits.
Kits Title	If you know the kit that you would like to reserve select it from the list below and then click GO. - Select a Kit to Reserve -
vailable Now	To see what kits are available for a given month select the month from the list below and then click GO.
	WELCOMERIELP STAFF LOGN TESTING : All KitKeeper Emails with a DisCAYED but not SENT to anybody.

Same-Day/Walk-In Reservations

Good news! You can reserve a kit and pick it up on a walk-in basis. All reservations must be made through the system. This is important, to make sure that existing reservations are honored.

- Log in and search by date. Select a kit that is available for pick-up.
- At the library, ask staff at customer service or the media center to help you retrieve your kit.

Cancel an Active Reservation

- Click on My Kits and log in using your card number
- Find the reservation you would like to cancel and then click Delete

	MY KITKEEPER RESERVATIONS - WELCOME					
		Include Pas	t Reservations in L	ist		
		1 Kit	Reservation(s)			
Name	Confirmation #	1 Kit	Reservation(s) Kit Author	Pickup Date	Details	Action

View Past Reservations

- Click on My Kits and log in using your card number
- Click on the **View Past Reservations** button at the top. Previous reservation will be displayed. Note that the "Delete" button will now say "Too Late," as the reservation is in the past and cannot be canceled.

		Include Pas	st Reservations in List	>				
5 Kit Reservation(s)								
Name	Confirmation #	Kit Name	Kit Author	Pickup Date	Details	Action		
BCiaB, NEL	130657	Lila	Robinson, Marilynne	10/09/2017	SHOW	TOOLATE		
BCIAB, NEL	141035	The Boys in the Boat - Bag #3	Brown, Daniel	10/13/2017	SHOW	TOOLATE		